THE LODGING AND HOSPITALITY CONTROL KEEPER
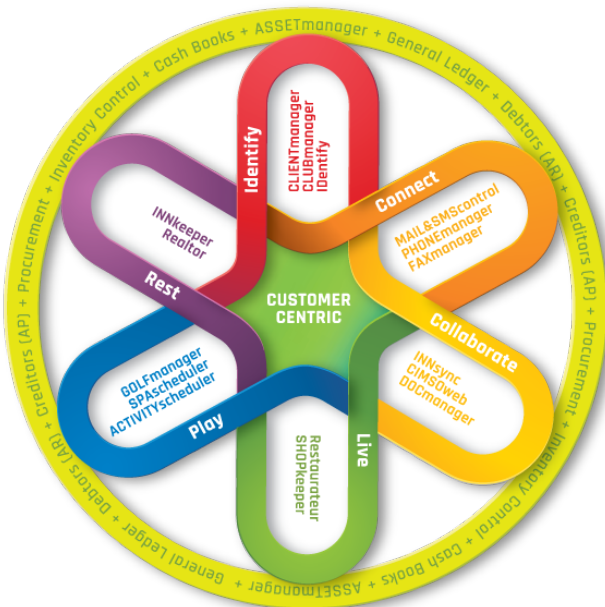
✓ Property management system for resorts, hotels and lodges

✓ Rule based special and seasonal rates management system

✓ Internet, CRO and local property reservations management

✓ Front Office management with housekeeping and maintenance

✓ CRM with direct marketing and extensive communications

SEAMLESS INTEGRATION

CUSTOMER-CENTRIC DESIGN

The CIMSO ERP Software toolbox provides the tools you need to control and improve your business

- **Identify** — Client Relations Management with customer identification and preferences

- **Connect** — Direct individual or bulk blast e-mail, SMS, fax and snail mail communications

- **Collaborate** — Live data synchronization to all offices with WEB and mobile device interfaces

- **Live** — Touch screen points of sale for food and beverage and retail trade outlets

- **Play** — Scheduling and management facilities for Golf, SPA, and leisure activities

- **Rest** — Lodging reservations, property management (PMS), Leasing and Timeshare

- **Finance** — Financial control to balance sheet, GL, AR, AP, stock, procurement, cash books

VALUE PROPOSITION

🛰	Next generation technology	➡	Evolving and increasingly efficient systems
👫	Customer centric design	➡	Improved client service delivery and satisfaction
🔄	Seamless integration	➡	Real-time financial and operational reporting
⚖	Complete financial control	➡	Ensures transparency and accountability
⏳	Enterprise resource planning	➡	Complete and efficient management control
$	Reduced cost of ownership	➡	Improved ROI and bottom line profit margins

Operating System: Windows 7 or later (64-bit Windows 10 recommended)
Supported Database: Microsoft SQL Server 2008 or later (2016 recommended)
Minimum Hardware Requirements: 1.5GHz CPU, 4GB RAM, 15GB disk space

W: www.cimso.com
E: marketing@cimso.com

Customer centric lodging reservations, room rates, front office and city ledger management and control system

FEATURES:

Reservations Management
- Content rich colour coded availability view grid
- Fast, FIT, TA and TO group bookings process
- Source of business and channel tracking
- Rule based waiting list management
- Real time web reservations direct from your web-page

Central Reservations Office
- Multiple properties availability view grid
- Data synchronized near real time to all property servers
- Rule based mass cancellation process
- Seamless web interface to OTA & channel managers

Property & Rates Management
- Property inventory management with dynamic, rack and special rates
- Booking and event package management
- AHLA budgeting and financial reports

Front Office Management
- Fast registration, check-in, guest services, account processing and check-out
- Detailed City Ledger with pit check and collections control
- Forex buying and selling and barter trading

Housekeeping
- Staff points system with schedules and extensive room status allocations
- Amenities budgeting and dispensing control

Business management features:
- Debtors control (AR) (see BACKoffice accounting)
- Services and Charges (non stock item) billing (see BACKoffice accounting)
- Transaction management (see BACKoffice accounting)
- Cash control (see BACKoffice accounting)
- Document filing and management system (see DOCmanager)
- Facsimile transmission and receipting (see FAXmanager)

SEAMLESS INTEGRATION to:

- **CLUBmanager** membership and loyalty administration, recreational activities and wellness management
- **PHONEmanager** telephone call and billing management
- **FAXmanager** facsimile transmission and receiving with scheduling and status management
- **INNsync** data synchroniser linking offices across geographic boundaries
- **CIMSOweb** on-line customer profile management and activity scheduling
- **Restaurateur** food and beverage (F&B) points of sale
- **SHOPkeeper** retail points of sale for shops and superettes
- **GOLFmanager** T-bookings, green fees and competition scoring
- **SPAscheduler** SPA and wellness management
- **INNkeeper** lodging reservations, room rates, front office and City Ledger management and control system
- **Realtor** real estate register with leasing and time share
- **INVENTORYmanager** products services and recipe stock control with procurement
- **BACKoffice** creditors (AP), General Ledger (GL) and Cash Books (CB)