HOUSEkeeper

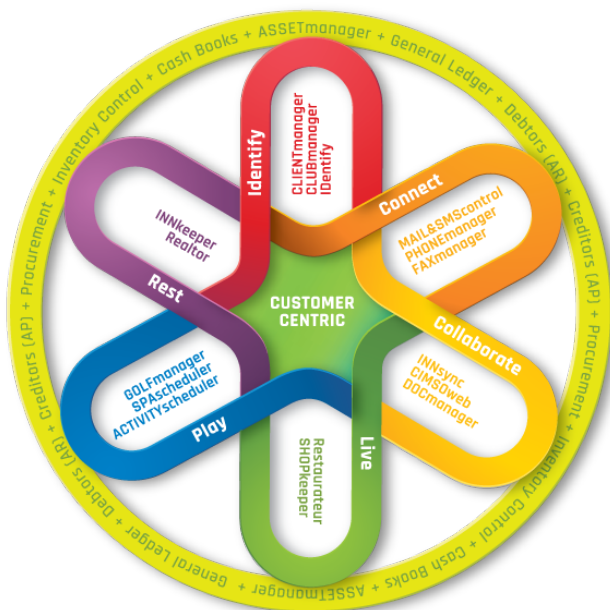## THE CLEANING AND SERVICING MANAGER

☑ Staff management with room to staff assignments

☑ Work distribution with points assignment per room type

☑ Room service status, maintenance, laundry and luggage control

☑ Customer to room assignment report with customer preferences

☑ Detailed occupancy grid with room status indicators

SEAMLESS INTEGRATION

Inventory Control + Cash Books + ASSETmanager + General Ledger + Debtors (AR) + Creditors (AP) + Procurement + Inventory Control + Cash Books + ASSETmanager + General Ledger + Debtors (AR) + Creditors (AP) + Procurement

Identify — CLIENTmanager CLUBmanager IDentify

Connect — MAIL&SMScontrol PHONEmanager FAXmanager

Collaborate — INNsync CIMSOweb DOCmanager

Live — Restauranteur SHOPkeeper

Play — GOLFmanager SPAscheduler ACTIVITYscheduler

Rest — INNkeeper Realtor

CUSTOMER CENTRIC

CUSTOMER-CENTRIC DESIGN

The CIMSO ERP Software toolbox provides the tools you need to control and improve your business

- **Identify** — Client Relations Management with customer identification and preferences
- **Connect** — Direct individual or bulk blast e-mail, SMS, fax and snail mail communications
- **Collaborate** — Live data synchronization to all offices with WEB and mobile device interfaces
- **Live** — Touch screen points of sale for food and beverage and retail trade outlets
- **Play** — Scheduling and management facilities for Golf, SPA, and leisure activities
- **Rest** — Lodging reservations, property management (PMS), Leasing and Timeshare
- **Finance** — Financial control to balance sheet, GL, AR, AP, stock, procurement, cash books

VALUE PROPOSITION

Next generation technology	➡	Evolving and increasingly efficient systems
Customer centric design	➡	Improved client service delivery and satisfaction
Seamless integration	➡	Real-time financial and operational reporting
Complete financial control	➡	Ensures transparency and accountability
Enterprise resource planning	➡	Complete and efficient management control
Reduced cost of ownership	➡	Improved ROI and bottom line profit margins

Operating System: Windows 7 or later (64-bit Windows 10 recommended)
Supported Database: Microsoft SQL Server 2008 or later (2016 recommended)
Minimum Hardware Requirements: 1.5GHz CPU, 4GB RAM, 15GB disk space

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Customer centric housekeeping management system for cleaning and servicing commercial, lodging and private properties, with stock control and staff assignment.

FEATURES:

- Content rich colour coded property view grid with unit/room clean indicator

- Unit/room to staff assignments with points based work distribution system

- Unit/room service status with maintenance, laundry and luggage management

- Housekeeping reports for in-house guests, customer preferences and linen change management

- Laundry list with detailed cleaning instructions and direct billing to guest folio

- Service Ticket system for maintenance and repairs requests

Business management features:

- Debtors control (AR) (see BACKoffice accounting)
- Services and Charges (non stock item) billing (see BACKoffice accounting)
- Transaction management (see BACKoffice accounting)
- Cash control (see BACKoffice accounting)
- Document filing and management system (see DOCmanager)
- Facsimile transmission and receipting (see FAXmanager)

SEAMLESS INTEGRATION to:

- **PHONEmanager** telephone call and billing management
- **INNsync** data synchroniser linking offices across geographic boundaries
- **CIMSOweb** on-line customer profile management and activity scheduling
- **INVENTORYmanager** products services and recipe stock control with procurement
- **BACKoffice** creditors (AP), General Ledger (GL) and Cash Books (CB)

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