



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Simon Hamalwa

Successfully completed training in

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
FGL	General Ledger	FAS	Asset Register
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
TCE	Event Management	HSK	Housekeeping
WST	Workshop and Service Tickets	ASP	Spa Scheduling
ACT	Activity Scheduling	REA	Real Estate Register
RLE	Leasing Control	RTS	Timeshare Operations
CWF	Work Flow Management	HRP	Hospitality Reporting
FBT	Bulk Transactions	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
WWF	Work Flow Management	HLA	Laundry
ACTSCH	Activity Scheduling	WTM	Task Manager
HRERES	Reservations (Bookings)	ACTBIL	Activity Billing

**and is a competent user of the
CiMSO software suite Version 433**

Jean Francois le Roux
Manager: Operations
14 July 2026



Cheryl le Roux
Product Development Manager
Certificate 4267