



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Jacky Shaanika

Successfully completed training in

HRE	Reservations
HFO	Front Office
ACTSCH	Activity Scheduling

**and is a competent user of the
CiMSO software suite Version V434**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
01 October 2025



A stylized, handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 4110