



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Olivia Jaftha

Successfully completed training in

CRM	Client Relations
FTR	Transactions
TRR	Restaurant Sales
HRE	Reservations
ACTSCH	Activity Scheduling

**and is a competent user of the
CiMSO software suite Version V434**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
01 October 2025



A handwritten signature in blue ink, appearing to read "le Roux".

Cheryl le Roux
Product Development Manager
Certificate 4105