



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Bianca Pienaar

Successfully completed training in

CRM	Client Relations
HRE	Reservations
HFO	Front Office
ACTSCH	Activity Scheduling

**and is a competent user of the
CiMSO software suite Version V434**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
01 October 2025



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Cheryl le Roux
Product Development Manager
Certificate 4099