



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Jacobina Niclaus

Successfully completed training in

CRM Client Relations

**and is a competent user of the
Cimso software suite Version V434**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
01 October 2025



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 4070