



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Alicia Claasen

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
HRE	Reservations

**and is a competent user of the
CiMSO software suite Version V434**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
01 October 2025



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 4058