



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Kunhilde Katura

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version V434**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
01 October 2025



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 3964