



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Maria Shilimela**

**Successfully completed training in**

|     |                  |
|-----|------------------|
| CRM | Client Relations |
| TRE | Retail Sales     |
| TRR | Restaurant Sales |
| HFO | Front Office     |

**and is a competent user of the  
CiMSO software suite Version V434**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux  
Manager: Operations  
01 October 2025



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux  
Product Development Manager  
Certificate 3901