



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Agnes Kamati**

**Successfully completed training in**

|        |                     |
|--------|---------------------|
| CRM    | Client Relations    |
| FDR    | Debtors Control     |
| FCR    | Creditors Control   |
| FTR    | Transactions        |
| STO    | Stock Control       |
| TRE    | Retail Sales        |
| TRR    | Restaurant Sales    |
| HRE    | Reservations        |
| HFO    | Front Office        |
| ACTSCH | Activity Scheduling |

**and is a competent user of the  
Cimso software suite Version V434**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
01 October 2025



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Cheryl le Roux  
Product Development Manager  
Certificate 3883