



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Hileni Nambahu**

**Successfully completed training in**

|     |                  |
|-----|------------------|
| CRM | Client Relations |
| TRE | Retail Sales     |
| HFO | Front Office     |

**and is a competent user of the  
CiMSO software suite Version V434**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
01 October 2025



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 3873