



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Natangwe Kapolo

Successfully completed training in

CRM	Client Relations
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
ACTSCH	Activity Scheduling

**and is a competent user of the
Cimso software suite Version V434**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
01 October 2025



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 3851