

Hospitality & Business Management School

Competency Certificate

This is to certify that

Simson Tjikuzu

Successfully completed training in

CRM Client Relations
FTR Transactions
TRE Retail Sales
TRR Restaurant Sales
HRE Reservations
ACTSCH Activity Scheduling

and is a competent user of the CiMSO software suite Version V434

Jeen Francois le Roux Manager: Operations 01 October 2025



Cheryl le Roux
Product Development Manager

Certificate 3832