



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Venessa Kaunotje

Successfully completed training in

CRM Client Relations

**and is a competent user of the
CimSO software suite Version V434**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
01 October 2025



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 3804