



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Lafrenz Mouton**

**Successfully completed training in**

CRM      Client Relations

**and is a competent user of the  
Cimso software suite Version V434**

A handwritten signature in black ink, appearing to read "J. le Roux".

Jean Francois le Roux  
Manager: Operations  
01 October 2025



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 3796