



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Bjorn Bieler

Successfully completed training in

CRM	Client Relations
STO	Stock Control
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version V433**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
17 February 2025



A stylized, handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 3731