



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Tendai Shumba

Successfully completed training in

| | |
|-----|------------------|
| CRM | Client Relations |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HRE | Reservations |
| HFO | Front Office |

**and is a competent user of the
Cimso software suite Version V433**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
17 December 2024



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 3718