



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Zelda Snyders

Successfully completed training in

| | | | |
|--------|-----------------------|-----|---------------------|
| CRM | Client Relations | CME | Membership |
| FDR | Debtors Control | FCR | Creditors Control |
| FTR | Transactions | FGL | General Ledger |
| TRE | Retail Sales | TRR | Restaurant Sales |
| HRE | Reservations | HFO | Front Office |
| HRP | Hospitality Reporting | FRE | Financial Reporting |
| CRE | Client Reporting | HLA | Laundry |
| ACTSCH | Activity Scheduling | WTM | Task Manager |
| ACTBIL | Activity Billing | | |

**and is a competent user of the
CiMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3701