



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Nicolla April**

## Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	FGL	General Ledger
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
HRP	Hospitality Reporting	FRE	Financial Reporting
CRE	Client Reporting	HLA	Laundry
ACTSCH	Activity Scheduling	WTM	Task Manager
ACTBIL	Activity Billing		

**and is a competent user of the  
CIMSO software suite Version 432**

Jean Francois le Roux  
Manager: Operations  
14 June 2024



Cheryl le Roux  
Product Development Manager  
Certificate 3699