



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Reginald van der Hoeven**

**Successfully completed training in**

|     |                       |
|-----|-----------------------|
| CRM | Client Relations      |
| CME | Membership            |
| FTR | Transactions          |
| TRE | Retail Sales          |
| HRP | Hospitality Reporting |
| SRE | Stock Reporting       |
| CRE | Client Reporting      |
| HLA | Laundry               |

**and is a competent user of the  
CIMSO software suite Version 432**

Jean Francois le Roux  
Manager: Operations  
14 June 2024



Cheryl le Roux  
Product Development Manager  
Certificate 3664