



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Raulinda Kapapero

Successfully completed training in

CRM	Client Relations
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry

**and is a competent user of the
CIMSO software suite Version 432**

A handwritten signature in black ink, appearing to read 'Jean Francois le Roux'.

Jean Francois le Roux
Manager: Operations
14 June 2024



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux
Product Development Manager
Certificate 3654