



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Loretha Muzanima

Successfully completed training in

CRM	Client Relations
CME	Membership
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
WTM	Task Manager

**and is a competent user of the
CiMSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
14 June 2024



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Cheryl le Roux
Product Development Manager
Certificate 3636