



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Richie Indongo

Successfully completed training in

CRM	Client Relations
CME	Membership
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry

**and is a competent user of the
CiMSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
14 June 2024



A stylized, handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 3633