



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Germina Walaula

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FTR	Transactions
FGL	General Ledger	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HFO	Front Office	HRP	Hospitality Reporting
FRE	Financial Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
ACTSCH	Activity Scheduling	ACTBIL	Activity Billing

**and is a competent user of the
CiMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3616