



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Nali Ndadeva**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
FCR	Creditors Control
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HRP	Hospitality Reporting
FRE	Financial Reporting
SRE	Stock Reporting
CRE	Client Reporting
HLA	Laundry
ACTSCH	Activity Scheduling

**and is a competent user of the  
CimSO software suite Version 432**

Jean Francois le Roux  
Manager: Operations  
14 June 2024



Cheryl le Roux  
Product Development Manager  
Certificate 3614