



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Rudi Stein**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
FDR	Debtors Control
FCR	Creditors Control
FTR	Transactions
FGL	General Ledger
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
FRE	Financial Reporting
SRE	Stock Reporting
CRE	Client Reporting
HLA	Laundry

**and is a competent user of the  
CimSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
14 June 2024



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Cheryl le Roux  
Product Development Manager  
Certificate 3610