



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Anna Namwandi

Successfully completed training in

CRM	Client Relations
CME	Membership
TRE	Retail Sales
TRR	Restaurant Sales
HRP	Hospitality Reporting
CRE	Client Reporting
ACTSCH	Activity Scheduling
ACTBIL	Activity Billing

**and is a competent user of the
CimSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
14 June 2024



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Cheryl le Roux
Product Development Manager
Certificate 3604