



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Paula Shinana

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
HLA	Laundry	ACTSCH	Activity Scheduling
ACTBIL	Activity Billing		

**and is a competent user of the
CiMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3602