



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Keren Haufiku

Successfully completed training in

TRE	Retail Sales
TRR	Restaurant Sales
ACTBIL	Activity Billing
CRM	Client Relations
CME	Membership
HRE	Reservations
HFO	Front Office
HRP	Hospitality Reporting
HLA	Laundry

**and is a competent user of the
CiMSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
14 June 2024



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Cheryl le Roux
Product Development Manager
Certificate 3597