



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Sonelle Swartz

Successfully completed training in

CRM	Client Relations	CME	Membership
FTR	Transactions	FGL	General Ledger
STO	Stock Control	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HFO	Front Office	HRP	Hospitality Reporting
FRE	Financial Reporting	SRE	Stock Reporting
CRE	Client Reporting	HLA	Laundry
ACTSCH	Activity Scheduling	WTM	Task Manager
ACTBIL	Activity Billing		

**and is a competent user of the
CiMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3586