



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Tracy Kauuova

Successfully completed training in

CRM	Client Relations	CME	Membership
FDR	Debtors Control	FCR	Creditors Control
FTR	Transactions	SPR	Procurement
TRE	Retail Sales	TRR	Restaurant Sales
HRE	Reservations	HFO	Front Office
HRP	Hospitality Reporting	FRE	Financial Reporting
CRE	Client Reporting	HLA	Laundry
WTM	Task Manager	ACTBIL	Activity Billing

**and is a competent user of the
CIMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3570