



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Constancia Festus**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
FDR	Debtors Control
FTR	Transactions
SPR	Procurement
TRE	Retail Sales
HFO	Front Office
HRP	Hospitality Reporting
FRE	Financial Reporting
SRE	Stock Reporting
CRE	Client Reporting
ACTSCH	Activity Scheduling

**and is a competent user of the  
Cimso software suite Version 432**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux  
Manager: Operations  
14 June 2024



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux  
Product Development Manager  
Certificate 3567