



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Emilia Dawid

Successfully completed training in

| | |
|-----|-----------------------|
| CRM | Client Relations |
| CME | Membership |
| FTR | Transactions |
| TRE | Retail Sales |
| TRR | Restaurant Sales |
| HFO | Front Office |
| HRP | Hospitality Reporting |
| HLA | Laundry |

**and is a competent user of the
CiMSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
14 June 2024



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Cheryl le Roux
Product Development Manager
Certificate 3529