



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Charlotte McKay

Successfully completed training in

CRM	Client Relations
CME	Membership
FTR	Transactions
SPR	Procurement
TRE	Retail Sales
HFO	Front Office
HRP	Hospitality Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
ACTBIL	Activity Billing

**and is a competent user of the
CiMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3525