



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Jacob Muhepa Toloshi

Successfully completed training in

CRM	Client Relations
CME	Membership
FTR	Transactions
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HRP	Hospitality Reporting
HLA	Laundry

**and is a competent user of the
CiMSO software suite Version 432**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux
Manager: Operations
14 June 2024



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux
Product Development Manager
Certificate 3521