



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Frans Lukas

Successfully completed training in

CRM	Client Relations
CME	Membership
HRE	Reservations
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
ACTSCH	Activity Scheduling

**and is a competent user of the
CiMSO software suite Version 432**

A stylized, handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux
Manager: Operations
14 June 2024



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 3518