



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Irene Von Mollendorff**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
FTR	Transactions
STO	Stock Control
SPR	Procurement
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
HRP	Hospitality Reporting
HLA	Laundry

**and is a competent user of the  
CiMSO software suite Version 432**

A handwritten signature in black ink, appearing to read "Jean Francois le Roux".

Jean Francois le Roux  
Manager: Operations  
14 June 2024



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux  
Product Development Manager  
Certificate 3506