



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Simon Katondoka**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
STO	Stock Control
TRE	Retail Sales
TRR	Restaurant Sales
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
ACTBIL	Activity Billing

**and is a competent user of the  
CiMSO software suite Version 432**

A stylized, handwritten signature in black ink.

Jean Francois le Roux  
Manager: Operations  
14 June 2024



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Cheryl le Roux  
Product Development Manager  
Certificate 3494