



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Pandu Mwafongwe**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
FDR	Debtors Control
FTR	Transactions
TRE	Retail Sales
HRE	Reservations
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
WTM	Task Manager
ACTBIL	Activity Billing

**and is a competent user of the  
Cimso software suite Version 432**

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Jean Francois le Roux  
Manager: Operations  
14 June 2024



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Cheryl le Roux  
Product Development Manager  
Certificate 3453