

Hospitality & Business Management School

## **Competency Certificate**

This is to certify that

## Sullette L De Klerk

## Successfully completed training in

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| CRM    | Client Relations      |
|--------|-----------------------|
| CME    | Membership            |
| FDR    | Debtors Control       |
| FTR    | Transactions          |
| TRE    | Retail Sales          |
| TRR    | Restaurant Sales      |
| HFO    | Front Office          |
| HRP    | Hospitality Reporting |
| CRE    | Client Reporting      |
| ACTSCH | Activity Scheduling   |
| WTM    | Task Manager          |
| ACTBIL | Activity Billing      |

## and is a competent user of the CiMSO software suite Version 432

Jeen Francois le Roux Manager: Operations 14 June 2024



Cheryl le Roux Product Development Manager Certificate 3448