



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Ndalyatapawa Haukongo

Successfully completed training in

CRM	Client Relations
CME	Membership
HRE	Reservations
CRE	Client Reporting
ACTSCH	Activity Scheduling

**and is a competent user of the
CIMSO software suite Version 432**

A handwritten signature in black ink, appearing to read 'J. le Roux'.

Jean Francois le Roux
Manager: Operations
14 June 2024



A handwritten signature in blue ink, appearing to read 'Cheryl le Roux'.

Cheryl le Roux
Product Development Manager
Certificate 3446