



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Lydia N. Handija**

**Successfully completed training in**

CRM	Client Relations
CME	Membership
HRE	Reservations
HRP	Hospitality Reporting

**and is a competent user of the  
CiMSO software suite Version 432**

A stylized black ink signature of Jean Francois le Roux.

Jean Francois le Roux  
Manager: Operations  
14 June 2024



A stylized blue ink signature of Cheryl le Roux.

Cheryl le Roux  
Product Development Manager  
Certificate 3445