



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Lydia N. Handija

Successfully completed training in

CRM	Client Relations
CME	Membership
HRE	Reservations
HRP	Hospitality Reporting

**and is a competent user of the
CiMSO software suite Version 432**

A handwritten signature in black ink.

Jean Francois le Roux
Manager: Operations
14 June 2024



A handwritten signature in blue ink.

Cheryl le Roux
Product Development Manager
Certificate 3445