CiMSO

Hospitality & Business Management School

Competency Certificate

This is to certify that

Soini Andreas

Successfully completed training in

CRM	Client Relations
CME	Membership
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office
HRP	Hospitality Reporting
CRE	Client Reporting
HLA	Laundry
ACTSCH	Activity Scheduling
ACTBIL	Activity Billing

and is a competent user of the CiMSO software suite Version 432

Jean Francois le Roux
Manager: Operations
14 June 2024

Cheryl le Roux
Product Development Manager
Certificate 3431