



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Laimi Ivula

Successfully completed training in

| | | | |
|--------|-----------------------|--------|------------------|
| CRM | Client Relations | CME | Membership |
| FDR | Debtors Control | FTR | Transactions |
| STO | Stock Control | SPR | Procurement |
| TRE | Retail Sales | TRR | Restaurant Sales |
| HRE | Reservations | HFO | Front Office |
| HRP | Hospitality Reporting | SRE | Stock Reporting |
| CRE | Client Reporting | HLA | Laundry |
| ACTSCH | Activity Scheduling | ACTBIL | Activity Billing |

**and is a competent user of the
CIMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
14 June 2024



Cheryl le Roux
Product Development Manager
Certificate 3400