



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Hambeleleni Shihepo

Successfully completed training in

| | |
|--------|------------------|
| CRM | Client Relations |
| CME | Membership |
| HRE | Reservations |
| CRE | Client Reporting |
| HLA | Laundry |
| ACTBIL | Activity Billing |

**and is a competent user of the
CIMSO software suite Version 432**

A stylized, handwritten signature in black ink, appearing to read "JF le Roux".

Jean Francois le Roux
Manager: Operations
14 June 2024



A handwritten signature in blue ink, appearing to read "Cheryl le Roux".

Cheryl le Roux
Product Development Manager
Certificate 3395