



Hospitality & Business
Management School

Competency Certificate

This is to certify that

James Van Spronsen

Successfully completed training in

CRM	Client Relations	FDR	Debtors Control
FCR	Creditors Control	FTR	Transactions
STO	Stock Control	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	ASP	Spa Scheduling
AGO	Golf Management	ACT	Activity Scheduling
REA	Real Estate Register	CWF	Work Flow Management
HLA	Laundry		

**and is a competent user of the
Cimso software suite Version V433**

Jean Francois le Roux
Manager: Operations
15 July 2024



Cheryl le Roux
Product Development Manager
Certificate 3386