



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**William Stegmann**

**Successfully completed training in**

CRM	Client Relations
COM	Communications
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the  
CiMSO software suite Version 432**

Jean Francois le Roux  
Manager: Operations  
28 November 2023



Cheryl le Roux  
Product Development Manager  
Certificate 3327