



Hospitality & Business
Management School

Competency Certificate

This is to certify that

Nina-Marie Retief

Successfully completed training in

CRM	Client Relations
COM	Communications
TRE	Retail Sales
TRR	Restaurant Sales
HRE	Reservations
HFO	Front Office

**and is a competent user of the
CiMSO software suite Version 432**

Jean Francois le Roux
Manager: Operations
27 November 2023



Cheryl le Roux
Product Development Manager
Certificate 3322