



Hospitality & Business  
Management School

# Competency Certificate

This is to certify that

**Jean Francois le Roux**

**Successfully completed training in**

CRM	Client Relations	COM	Communications
CME	Membership	FDR	Debtors Control
FCR	Creditors Control	FGL	General Ledger
FAS	Asset Register	STO	Stock Control
SPR	Procurement	TRE	Retail Sales
TRR	Restaurant Sales	HRE	Reservations
HFO	Front Office	TCE	Event Management
HSK	Housekeeping	WST	Workshop and Service Tickets
ASP	Spa Scheduling	AGO	Golf Management
ACT	Activity Scheduling	REA	Real Estate Register
RLE	Leasing Control	RTS	Timeshare Operations
FBT	Bulk Transactions	FRE	Financial Reporting
SRE	Stock Reporting	CRE	Client Reporting
WWF	Work Flow Management	WTA	Time & Attendance Management
MIN	System Interface Support	MCH	System Champion Support
HLA	Laundry	WTM	Task Manager
ACTBIL	Activity Billing		

**and is a competent user of the  
CIMSO software suite Version 428**

Jean Francois le Roux  
Manager: Operations  
01 December 2022



Cheryl le Roux  
Product Development Manager  
Certificate 3139